



Yakima Health District
1210 Ahtanum Ridge Drive
Union Gap, Washington 98903
Phone (509) 575-4040
Fax (509) 575-7894

TO WHOM IT MAY CONCERN:

Alliant Communications installed a new ShoreTel VOIP phone system for the Health District in the summer of 2007. We upgraded from a standard phone system, which was also maintained by them for several years.

Alliant provided the Health District with a comprehensive evaluation of the old system and proposed a new system with several options. The proposals were reviewed extensively with Alliant personnel before the ultimate system decision was made. The Shoretel system was also evaluated against a similar Cisco VOIP solution. A Fax solution was also upgraded in connection with the new phone equipment.

Alliant was selected to do the wiring for the site in addition to the purchase of the ShoreTel VOIP system. The wiring bid from Alliant was very competitive and the Shoretel system was selected because the Health District determined that it would be easier for our personnel to maintain and would require less major upgrades over the expected life of the system.

The planning and the installation of the system were excellent. Alliant personnel were easy to work with and very responsive to some minor changes that we needed. Alliant coordinated the changeover from our old system and from our old service provider to our new system. The phone service has worked well since day #1.

I would highly recommend that anyone consider Alliant Communications as the contractor for any new business communications system.

Sincerely,

Roy Vierck
Administrative Services Director